

# IONIQ 5

# IONIQ 5 User Guide

# How to make the most out of your IONIQ 5



# **1** How to Unlock your IONIQ 5

Your IONIQ 5 is equipped with a Smart Proximity Key that detects your key when approaching the car. The car can be unlocked by simply pressing button on the door handle or by pressing the unlock button on your remote.



#### **2** How to start your IONIQ 5

To start the IONIQ 5 you need to press the button on the dashboard to the left of the steering wheel. You must depress the brake pedal whilst doing this just like a normal vehicle.



# **3** How to drive the IONIQ 5

Unlike standard vehicles the IONIQ 5 doesn't have a gear lever or buttons in the center console to select which gear you are in. Instead there is a stork on the right-hand side of the steering wheel which is used to select your desired gear. Twist the end of the stork either up or down to change gear. The gear selected will be illuminated on the stork itself and on the driver display screen. To put the car in park you need to press the button on the end of the stork.

- N = Neutral. This is used when you do not require any movement.
- R = Reverse. Use this when reversing the car.
- P = Park. When you want to leave the vehicle parked
- D = Drive. The most useful gear, this allows you to move forward.



#### 4 Once on the move in your IONIQ 5

The IONIQ 5 drives basically no different to any other car, however it benefits from regenerative braking. This allows the car to brake itself by simply releasing the accelerator pedal. The intensity of the regenerative braking can be changed to match driving preference and this can be done via the paddles behind the steering wheel. The left paddle increases the strength of the regenerative braking, whilst the right reduces the intensity. If the right paddle is held down for a few seconds, the automatic regenerative braking function is activated which customizes the strength to suit the environment around the IONIQ 5. This also helps to improve efficiency therefore maximizing your driving distance.

The IONIQ 5 features a range of other useful technologies like wireless smart phone charging, Apple CarPlay and Android Auto, satellite navigation and smart cruise control. Convenient controls located on the steering wheel allows the driver to easily change settings or entertainment functions while keeping both hands on the steering wheel for safety.



#### **5** Powering the IONIQ 5

This is the key difference between the IONIQ 5 and a conventional car. Instead of filling the vehicle with fuel when the tank is almost empty, the IONIQ 5 needs to be recharged when the battery is running low. This is clearly displayed on the driver display screen with both a percentage and a 'distance to empty' kilometer's figure.

Note: You should avoid running the battery to 0%. If you do happen to run out of charge then please call roadside assistance on 0800 498 632.





# **6** Where to charge IONIQ 5

The IONIQ 5 is charged by simply plugging the vehicle into a power source. There are several different power sources ranging from your regular household power plug to a variety of faster charge power sources that can be used to charge IONIQ 5.

The figures below are based on the 72.6 kWh battery model. The 58 kWh battery model will experience shorter charging times.

- A) 230/240V Power Socket You can charge using a regular household power socket using the Emergency 3 Pin Connector (ICCB) as found in the vehilce. However, this should only be used as an emergency option and is the most time consuming method of charging. Recharging time is approximately 31 hours and uses the Type 2 connection.
- B) 7.4 kW AC 'Fast Charger' station These are often located in areas such as shopping malls or at private residential properties. Depending on the station, there may be a requirement to use a supplied Type 2 cable. Recharging time is around 11 hours and uses the Type 2 connection.
- C) Public 50 kW DC 'Rapid Charger' station These are also located in public spaces and are usually always 'pay for use'. Charging time from empty to 80% takes around 1 hour. These charging stations use a cable which is tethered to the charging station and use the Type 2 CCS connection.
- D) Public 300 kW DC 'Hyper Charger' station The fastest way to charge your IONIQ 5. These are limited to a few locations in New Zealand but will roll out across the country in due course. Charging time for these can be as low as 25 minutes to 80% but will depend on ambient conditions. These charging stations use a cable which is tethered to the charging station and use the Type 2 CCS connection.

### 7 How to charge the IONIQ 5

To charge the IONIQ 5 you need to complete the following steps.

- A) Park and turn off your IONIQ 5. Make sure to engage the electric parking brake.
- **B)** Open the plug flap. This button is found on the key remote or pressing the flap itself. Ensure that the car is unlocked or the flap will not open.
- **C)** Plug the IONIQ 5 into the power source. If using a 3-pin power socket you will need to use the supplied charging cable in the boot.
- **D)** If you are using a public charging station then follow the instructions provided. If using a 3-pin power socket then charge will commence automatically.
- E) Once charging has started you can track the progress via the percentage figure on the dashboard or via the pixel lights next to the charger input. Once all the pixel squares are illuminated the car is fully charged.
- F) The car can be secured when charging if you wish to complete other tasks. To do this simply lock the car as you normally would and the plug will lock in position until the vehicle is unlocked again.
- **G)** Once the required charge percentage has been reached, cease charging by following the instructions on the charging unit, unlock the vehicle and then unplug.

TIP: To find a public charging station we recommend downloading the 'Plugshare' app for your phone. This application can direct you to the nearest public charging station. Make sure you set your filter to 'Type 2 & Type 2 CCS Combo' plug types.

If you have any further questions then you can either refer to the owners handbook found in the glovebox or contact AVIS on 0800 655 111

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